



A displaced family walks through an IOM supported camp which provides shelter to displaced Syrian families.

IOM's work is made possible by our partners.



IOM Regional Response to the Crisis in Syria

SITUATION

After 10 years, the crisis in Syria continues to affect the lives of millions. In 2020, more than 6.5 million people remained internally displaced across the country, while nearly 5.6 million live as refugees in neighboring countries.

Of those displaced inside Syria, 2.7 million are located in the country's northwest region – where over half the population reside in emergency shelters, and access to safe water, food, and livelihoods is minimal.

Humanitarian conditions in northwest Syria (NWS) continued to deteriorate throughout the year, reaching levels last seen at the peak of the 10 year conflict. The average price of a food basket increased by 236% in 2020, and a majority of Syrians reported being unable to meet their basic household needs.

Across the region, refugees and host communities in Turkey, Lebanon, Jordan, and Iraq continued to face challenges accessing sustainable livelihoods and basic services, even as host governments and partners worked to provide resources.

Conditions both across the region and in Syria were made worse due to the COVID-19 pandemic. Vulnerable households lacked basic supplies to help mitigate their risks of transmission, and often lived in crowded environments where physical distancing was less feasible. The economic impacts of lockdowns further limited access to livelihoods, reducing peoples' ability to meet their basic needs and in some cases fueling local tensions.

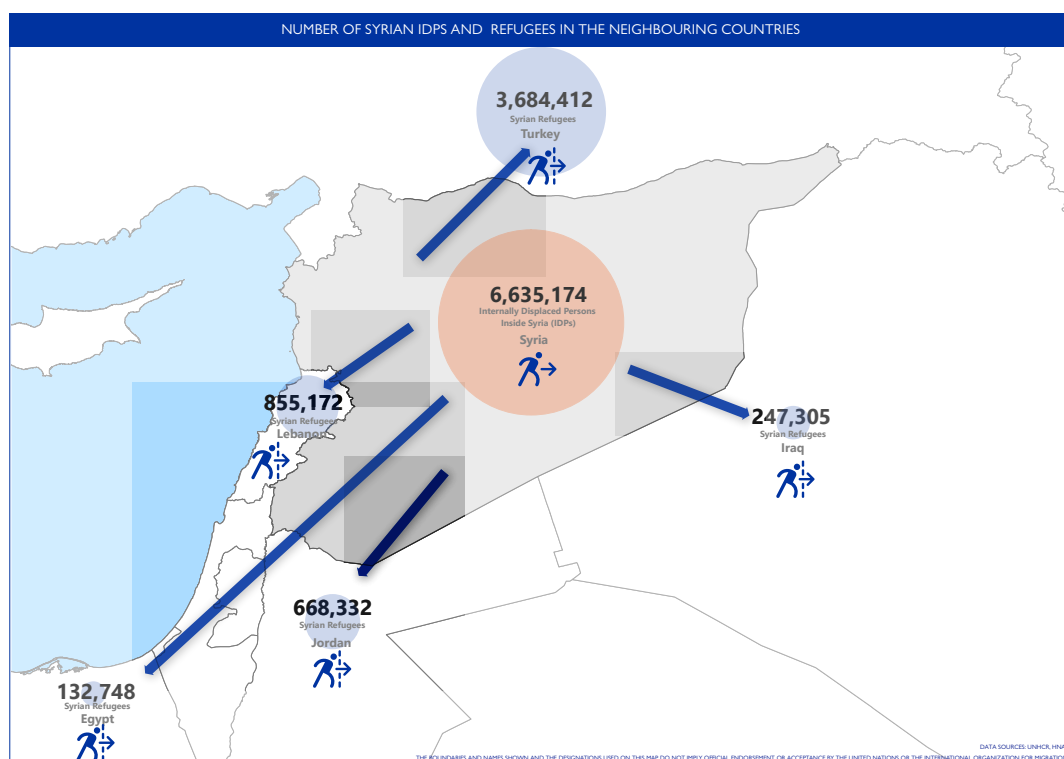
RESPONSE

IOM continued to work with a wide network of international and local partners to deliver lifesaving assistance to those in need within and outside Syria's borders. Programs were coordinated with the communities they served, and aimed to address urgent needs while supporting longer-term resilience.

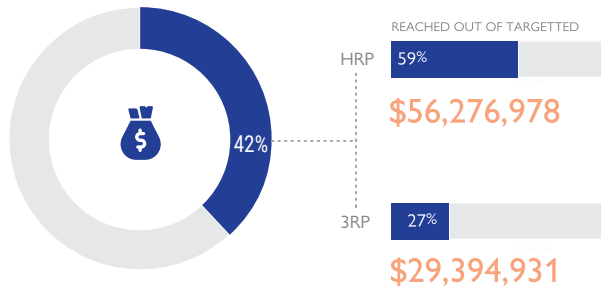
In 2020, IOM and its partners assisted more than one million individuals in Syria through a robust cross-border response. Another 850,000 refugees and host community members were supported in Turkey, Lebanon, Jordan, and Iraq, where IOM works closely with host governments and local partners to provide integrated services and help build resilient communities.

In Syria, IOM worked through its partners on the ground to ensure multi-sector assistance reached those most in need. Through its hub in Gaziantep, Turkey, IOM facilitated the provision of non-food items (NFIs), emergency shelters, safe water, sanitation, and hygiene (WASH) facilities, camp coordination and camp management (CCCM) services, food security, protection and outreach activities, health screenings and short term work opportunities.

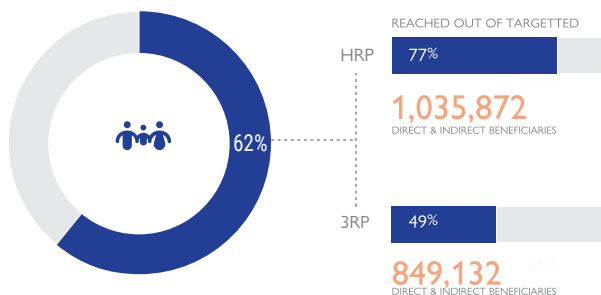
IOM also continued to support affected populations and the humanitarian community through hosting the country-wide Protection from Sexual Exploitation and Abuse (PSEA) Program and providing needs-based capacity building and information management services.



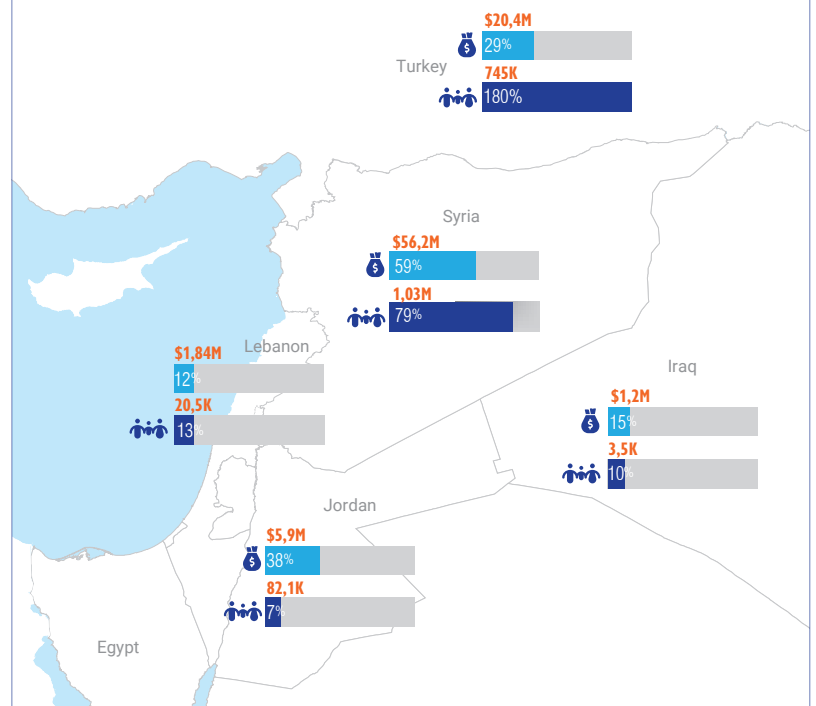
Funding figures by HRP and 3RP

\$85.7 M funding received from \$205 M target

Beneficiary figures by HRP and 3RP

1.88 M individuals assisted from 3 M target

HRP and 3RP Funding and Beneficiary Figures per Country



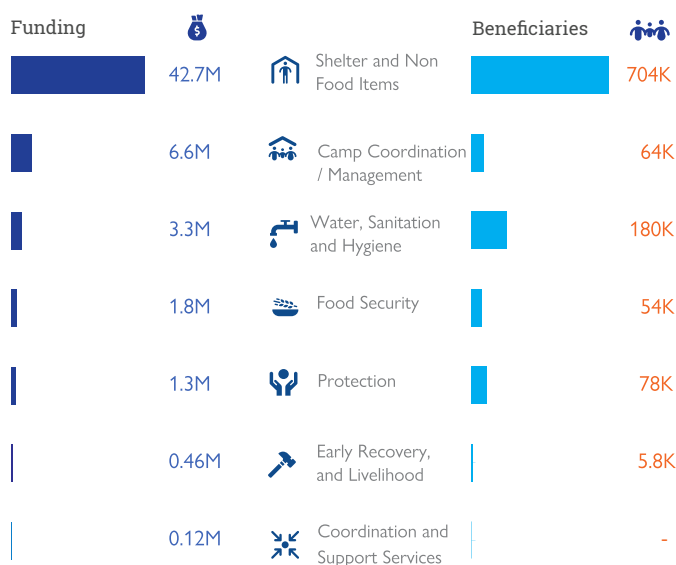
*The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the IOM.

* Overall total for HRP is not the sum of the sector sub-totals, as some beneficiaries access multiple sectors of assistance.

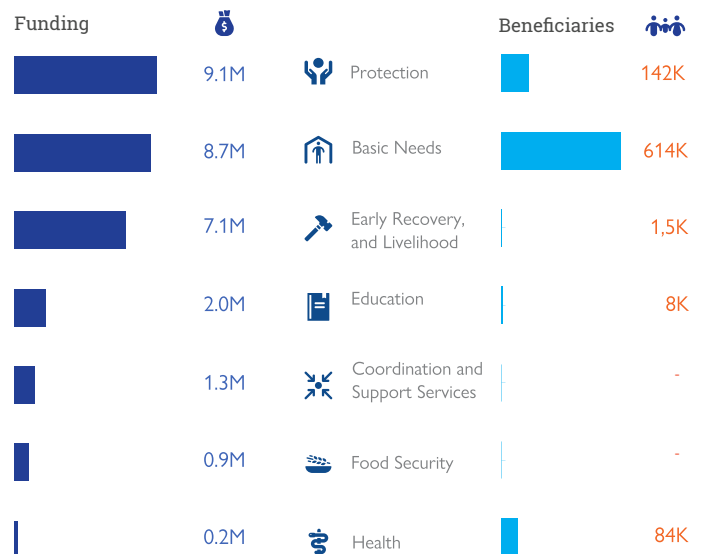
* 3RP - Regional Refugee Response Plan

* HRP - Humanitarian Response Plan

HRP FUNDING AND BENEFICIARIES BY SECTOR

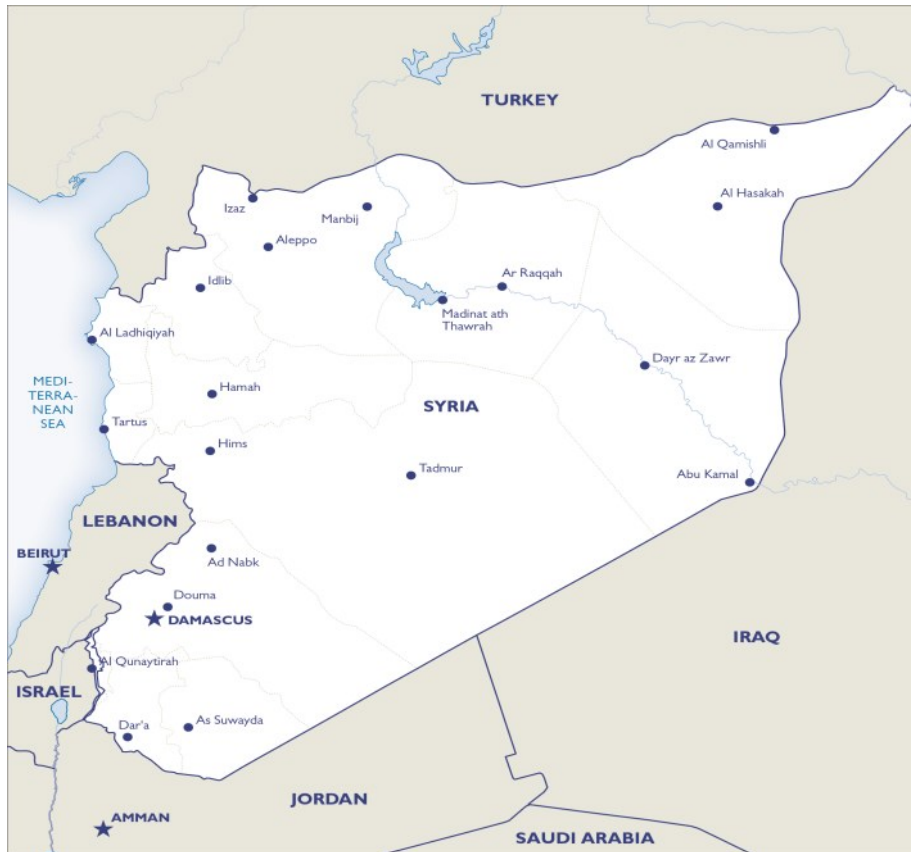


3RP FUNDING AND BENEFICIARIES BY SECTOR



SYRIA

FUNDING \$ 56,276,978
PEOPLE ASSISTED 1,035,872



503,000 PEOPLE SUPPORTED WITH
NON-FOOD ITEMS OR CASH ASSISTANCE

181,000 PEOPLE SUPPORTED WITH
WATER, HYGIENE, SANITATION SERVICES

201,000 PEOPLE SUPPORTED WITH
EMERGENCY AND TRANSITIONAL SHELTER

79,000 PEOPLE SUPPORTED WITH
PROTECTION SERVICES

64,000 PEOPLE SUPPORTED WITH
CCCM ASSISTANCE

54,000 PEOPLE SUPPORTED WITH
FOOD SECURITY ASSISTANCE

5,800 PEOPLE SUPPORTED WITH
EARLY RECOVERY AND LIVELIHOODS

IOM RESPONSE IN SYRIA

WASH

In 2020, IOM provided 167,307 internally displaced persons (IDPs) with access to safe water in informal and planned camps, reception centers (RCs), and collective centers. IDPs also received hygiene kits which included special COVID-19 provisions such as masks and/or increased quantities of soap and wet wipes. Of this total, 125,971 IDPs also received emergency WASH services such as desludging, solid waste management, and care and maintenance of WASH facilities.

As part of its COVID-19 response, IOM provided Personal Protective Equipment (PPE) kits to the field staff of its partners, supported the health cluster in covering key PPE gaps in its NWS COVID-19 response, constructed handwashing stations, and provided sanitization materials (backpack sprayers and chlorine solution) to partners to be used in camps and RCs.

SHELTER

In 2020, IOM provided 83,701 IDPs with tent winterization support including tent replacement, ground levelling, raising of tents, internal thermal insulation, and weatherproofing. IOM reached 82,918 IDPs with the upgrading of informal camps through the construction/rehabilitation of roads, drainage channels, and culverts, ground insulation of tents, and the construction of latrines.

IOM established 10 new IDP sites with full associated infrastructure, tents, and NFIs. Additionally, IOM provided shelter assistance to 5,544 IDPs, with the provision of one-year rent-free accommodation through the repair of damaged buildings and rehabilitation of unfinished buildings. All activities targeted the most vulnerable IDPs through applying vulnerability criteria.

NON-FOOD ITEMS

In response to the emergency needs of IDPs and host communities, IOM reached over 224,000 individuals in 2020 through both in-kind and cash modalities to address vulnerable groups' basic needs. In all, IOM distributed 32,536 NFI kits and 14,180 tents, as well as multipurpose cash grants to households in NWS.

As part of IOM's winterization programming, IOM supported vulnerable communities across northwest Syria, providing over 20,000 winter clothing kits and almost 3,000 winter cash payments, in addition to other life-saving seasonal items. Moreover, IOM continued to manage the Single Source Procurement pipeline, supplying International Non-Governmental Organizations (INGO) partners inside Syria with 172,231 kits.





An aerial view of one of ten new camps established by IOM support in northwest Syria. The camps will provide shelter to approximately 25,000 internally displaced persons (IDPs).

CAMP COORDINATION AND CAMP MANAGEMENT

IOM improved the living conditions of IDPs in NWS through support to the establishment and operation of camps and facilities for displaced persons. In 2020 IOM through its partners opened 10 new planned camps and served over 23,400 displaced persons. IOM also ensured shelter and service provision for over 38,797 IDPs hosted in reception centers, and expanded existing support by opening a new reception center.

Outside of these formal sites, IOM's site management support teams (SMS) improved the capacity of site management in 89 self-settled sites (where more than 205,000 people are displaced) by establishing and training site management committees on Camp Management, First Aid, Sphere Standards, and Fire Safety. Furthermore, IOM-supported Site Monitoring Teams carried out nearly 4,500 assessments across 1,200 IDP sites, reporting on conditions in locations where more than 409,000 people were displaced.

PROTECTION

IOM expanded its provision of integrated, specialized protection services including gender-based violence (GBV) case management, child protection case management, individual protection assistance and legal advisory services to 86,817 beneficiaries through static facilities and mobile outreach teams. In addition,

IOM's roving legal clinics and mobile outreach teams provided individual counselling on civil status documentation and housing, land and property issues, with a specific focus on women's legal concerns. IOM also responded to the large-scale displacement in early 2020 through the provision of psychosocial first aid (PFA), referrals, and distribution of dignity kits to displaced women and girls.

LIVELIHOODS

IOM contributed to community revitalization and resilience by supporting the local economy, improving access to basic services and promoting community engagement in NWS. Support included establishing a Community Enhancement Center (CEC) to refer individuals to livelihoods opportunities, and launching two Community Engagement Teams of 19 community representatives. IOM provided Cash for Work (CfW) opportunities to 727 individuals and supported 72 others through business development services, trainings, and business support packages to expand production capacities for COVID-19 PPEs and hygiene materials.

IOM also contributed to improve the food security status and reduce the negative coping mechanism of food insecure people through life-saving and life-sustaining food assistance. IOM distributed 2,000 Ready-To-Eat-Rations to 10,975 individuals and 23,109 monthly food baskets to 31,809 individuals. IOM also distributed 4,982 monthly cash for food to 11,218 people.

PSEA NETWORK

The Whole of Syria Interagency Protection against Sexual Exploitation and Abuse (PSEA) Network, hosted by IOM, strives to decrease the risk of crisis-affected communities experiencing incidents of sexual exploitation and abuse (SEA) by humanitarian workers. The PSEA Network, consists of more than 283 PSEA focal points from 140 UN agencies, international non-governmental organisations (INGOs) and NGOs. In 2020, the program trained 1,161 humanitarian workers on PSEA. In addition 19,306 humanitarian workers in northeast Syria (NES), NWS, and Turkey received training from PSEA Network members. The program has also been actively involved in the referral and follow-up of all reported SEA cases and maintained an inter-agency call centre for the NWS response. Furthermore, to enhance PSEA awareness and risk mitigation and prevention activities, seven IPs delivered PSEA community mobilization through awareness sessions to 40,000 individuals and trainings to 2,444 humanitarian workers.

CAPACITY DEVELOPMENT

In 2020, IOM improved the capacity of local NGOs responding to humanitarian needs in NWS by delivering 24 trainings for staff, reaching 194 individuals across 41 organizations. Trainings included topics such as disability inclusion, project development and reporting, organizational governance, Human Resource management, contractual and legal compliance, NFI distribution, and Training of Trainers (ToT). IOM also continued its support for an evidenced-based interagency response through information management services.

NADER: A TEACHER

34-year old Nader was a teacher at the only school in his small village in northwest Syria. After teaching through years of bombardment, in 2019 the conflict intensified to the point that Nader and his neighbors were forced to flee toward the Turkish border.

“We couldn’t stay. We had no choice but to either leave or wait for death,” Nader said.

Nader found his way to an IOM-supported camp for people displaced from their homes. There Nader had access to healthcare, clean water, and shelter. While staying in the camp, Nader started providing tailoring services and launched a small sewing business.

Later in the year, a school opened in the camp and Nader instantly volunteered to teach.

“I did not expect that I would return to teaching after what I went through. The most beautiful part was some of those children were my students from my village.”

During the COVID-19 pandemic in 2020, the school was forced to suspend in-person activities for safety. That did not stop Nader from reaching his students.

He and his fellow teachers recorded classes virtually and communicated with students remotely through tools like WhatsApp.

“Virtual education was the only way we could continue with our classes. We could not stop.”



A man produces clothes in a small workshop to earn additional income and pay for costs related to his medical condition. Support was provided by IOM camp coordination and camp management partners in Syria.



603,000 PEOPLE SUPPORTED WITH
BASIC NEEDS ASSISTANCE

134,000 PEOPLE SUPPORTED WITH
PROTECTION ASSISTANCE

8,000 PEOPLE SUPPORTED WITH
EDUCATION ASSISTANCE

836 PEOPLE SUPPORTED WITH LIVELIHOODS

35 INSTITUTIONS SUPPORTED WITH
PPE, TOOLS AND EQUIPMENT

IOM RESPONSE IN TURKEY

OVERVIEW

There are over 3.6 million reported Syrians Under Temporary Protection (SUTP) in Turkey who fled as a result of ongoing conflict and economic collapse. IOM has been an integral part of the interagency response since 2012. Aligned with the Regional Refugee & Resilience Plan (3RP), IOM Turkey has expanded its activities in the provinces of Adana, Ankara, Gaziantep, Hatay, Istanbul, Izmir, Kahramanmaras, Kilis, and Sanliurfa.

In 2020, IOM continued to support the municipality centers that are providing counseling, protection, psycho-social support (PSS) and non-formal education for both Syrians and host communities. As many Syrians living in rural areas continue to have difficulty accessing social services, IOM provided awareness raising, PSS activities, referral and emergency case management for vulnerable individuals and families via mobile support teams.

Supporting local authorities with quick impact projects continued throughout 2020, aimed at promoting social cohesion and supporting provincial and local governments in providing better access to services for both Syrians and host communities. IOM also provided shelter and WASH rehabilitation services as well as school rehabilitation services across multiple provinces in Turkey.

BASIC NEEDS

In 2020, IOM Turkey reached more than 600,000 individuals through the provision food packages to nearly 110,000 people, hygiene kits to nearly 400,000 people, and one-time cash assistance to more than 90,000 people. In addition, over 2,100 shelter rehabilitations were completed, including nearly 850 WASH facilities. IOM also supported 35 local institutions with PPE, tools, and machines, and 30 municipalities to enhance delivery of services.

EDUCATION

In 2020, IOM Turkey reached nearly 8,000 beneficiaries through school rehabilitations, school transportation assistance, and language programs. 3,201 students from Syrian and host communities benefitted from the school rehabilitation services, 3,927 migrant and refugee students benefitted from School Transportation Services, and 870 migrants and refugees benefitted from Turkish language courses and social cohesion activities in Adana, Istanbul, and Izmir provinces.

LIVELIHOODS AND FOOD SECURITY

The Livelihoods program aims to provide equipment or funds to skilled Syrians under Temporary Protection so that they may start their own businesses in Turkey. In 2020, IOM Turkey Livelihoods team reached 836 beneficiaries through the provision of CfW assistance to 309 Syrian refugees, entrepreneurship trainings to 411 Syrian refugees, job placement services to 335 Syrian refugees in Sanliurfa and Adana and In-Kind/Cash grants to 93 refugees to purchase their items on their own from the vendors.

PROTECTION

IOM reached 1,748 migrants and refugees with legal information and awareness raising activities and supported 2,048 individuals in need of emergency case management. An additional 23,673 individuals benefited from Community Centre Services through the provision of non-formal educational support, social and legal services and improved access to information for services available to refugees in Istanbul Province.

An additional 13,102 local and refugee communities nationally were reached through mobile psychosocial support activities. In 2020, the Mobile PSS teams have switched their activities from face-to-face to online platforms due to the COVID-19 pandemic and reached out to both local and refugee communities in all provinces, reaching a total of 13,102 beneficiaries.

Furthermore, IOM provided counter trafficking capacity building training to 185 frontline workers with direct interaction with at-risk populations. IOM also reached 65,045 migrants, refugees and host community members through Municipal Migrant Centers in Ankara, Adana, Sanliurfa and Gaziantep provinces with legal, education, social services, health, vocational guidance and PSS.

SEDYA: A TAILOR

Sedya, a mother of four, was just 21 years old when she was forced to flee her hometown in northwest Syria. The conflict had reached her town and there was no choice but to leave. She reached Turkey with her husband and children in 2014.

After years of living under temporary protection in Turkey, the family worked hard to make the best of their situation and were supported by their new community.

In 2020, Sedya's husband lost his job during the lockdown imposed to stem the spread of COVID-19. This strained her family greatly as they struggled to make ends meet.

In May, IOM delivered 20 sewing machines and materials to a Women Support Center in southeast Turkey where Sedya's family resides. It was part of a project aimed to help local communities produce face masks to reduce their risks of COVID-19 transmission. Sedya decided to volunteer.

At the center, Sedya and her teammates learned tailoring skills including how to sew protective face masks. This has proved a critical resource to help the community mitigate the risks of COVID-19 spread, as the center now produces thousands of masks for local distribution.

"I am happy to contribute to the society that I am living in, they helped us in our troubled times, and I am happy to support them in this pandemic period."

Not only has the center helped the community, but it has also given Sedya an opportunity to build her own business. From the skills she learned through the sewing project, Sedya began producing clothes from her family and neighbors. Before long, she was receiving orders from others around and is now able to help support her family with the income generated.

In Sedya's words, *"I have a profession now."*



A woman helps her community by producing face masks through a COVID-19 relief program. IOM delivered sewing machines to a Women Support Center serving refugees, migrants and host community members.



10,000

PEOPLE SUPPORTED WITH
HEALTH SERVICES

7,000

PEOPLE SUPPORTED WITH
PROTECTION SERVICES

3,000

PEOPLE SUPPORTED WITH
BASIC ASSISTANCE SERVICES

335

PEOPLE SUPPORTED WITH
LIVELIHOODS ASSISTANCE

4

MUNICIPALITIES PROVIDED
CAPACITY SUPPORT

IOM RESPONSE IN LEBANON

OVERVIEW

In 2020, IOM continued to support Syrian refugees, host communities, and other affected populations in Lebanon through holistic interventions aimed at providing humanitarian assistance while also prioritizing community stabilization, health, basic assistance, social cohesion, protection and initiatives aimed at enhancing the resilience of affected communities.

PROTECTION

Throughout the year, IOM reached more than 7,000 migrants, Syrian refugees and host community members with specialized counseling and community-based programming. IOM continued to support centers across Lebanon, in partnership with the Lebanese University and the Ministry of Social Affairs (MoSA). PSS awareness sessions supported by IOM were conducted by six local partners, reaching 600 people across Lebanon.

SOCIAL COHESION

Through local partners, IOM oversaw eight Community Support Projects aimed at supporting the development and peaceful cooperation of communities, and reached 275 vulnerable households with short-term employment. IOM worked closely with four municipalities to reduce tension between refugee and host communities, and provided PPE and disinfection supplies to six municipalities to help protect against COVID-19.

HEALTH

IOM Lebanon continued its support to the National Tuberculosis Control program (NTP) and National AIDS Control Program (NAP) to ensure continuity of quality TB and HIV services to populations in need, reaching 1,854 persons living with HIV and 668 TB patients with treatment.

IOM also partnered with WFP and OCHA for the provision of food baskets for all TB patients, and procured eighteen months' of medications, diagnostics and consumables for both programs, and in support of the Ministry of Health created a joint testing platform to provide free testing.

BASIC NEEDS

IOM reached 500 severely vulnerable Syrian refugee families with multipurpose cash assistance for 10 months, to help them meet their urgent needs such as food, rent, and healthcare. In coordination with the interagency Basic Assistance Working Group and the Emergency Cash Taskforce, IOM developed the survival minimum expenditure basket and reached 700 stranded and vulnerable migrant workers affected by the COVID-19 pandemic with emergency cash assistance.

IOM also supported 150 Lebanese households living in the damage radius of the Beirut Port Explosion with emergency cash grants.



73,000

PEOPLE SUPPORTED WITH
HEALTH ASSISTANCE

8,000

PEOPLE SUPPORTED WITH
CASH ASSISTANCE

700

PEOPLE SUPPORTED WITH
PROTECTION ASSISTANCE

IOM RESPONSE IN JORDAN

OVERVIEW

Currently, there are over 665,000 Syrian refugees registered in Jordan. To assist vulnerable refugees residing outside camps, IOM provided cash assistance to help households secure their basic needs, and continued supporting Tuberculosis (TB) and HIV care for Syrian refugees and vulnerable populations.

BASIC NEEDS

Throughout 2020, IOM supported more than 2,000 refugee households with targeted cash assistance in order to help people meet their basic needs. Programs included monthly assistance designed to help cover basic household needs such as rent, utilities, water and sanitation, as well as specialized one-off assistance to help households protect against hard winter conditions.

IOM also co-led the interagency Basic Needs Working Group, and supported the COVID-19 Task Force to coordinate cash-based responses for refugees impacted by loss of livelihoods during the COVID-19 lockdown, with participation from more than 30 partner organizations. IOM then piloted one-time safety net cash assistance to help refugee households mitigate the loss of household income due to the COVID-19 pandemic and related restrictions and business shutdowns.

HEALTH

IOM continued to support efforts by the Jordanian Ministry of Health National Tuberculosis (TB) and AIDs Programs to ensure continuity of essential health services for tuberculosis and HIV and has extended its support to Jordanian and non-Jordanian communities, including refugees, vulnerable and hard-to-reach populations during the COVID-19 pandemic.

In 2020, 53,135 Syrian refugees and vulnerable were reached and sensitized on TB through awareness raising sessions. 16,017 Syrian refugees were screened for TB. More than 3,320 individuals from vulnerable and key populations benefited from HIV voluntary counselling and testing services. As part of the program, IOM continued to distribute food packages and vouchers for TB patients and has extended its support during COVID19 pandemic to patients other than Syrian refugees and to people living with HIV in collaboration with partners, 735 food packages and vouchers were distributed on TB patients and PLHIV in 2020.

Additionally, IOM supported the Ministry of Health's COVID-19 response through capacity support to health facilities including personnel secondments, training and awareness sessions to frontline staff and communities, provision of diagnostic machines for rapid testing, and provision of PPE to health workers and border personnel.



2,341

PEOPLE SUPPORTED WITH
TRANSPORTATIONS SERVICES

624

PEOPLE SUPPORTED WITH
HEALTH SERVICES

375

PEOPLE SUPPORTED WITH
LIVELIHOODS ASSISTANCE

193

PEOPLE SUPPORTED WITH
RESETTLEMENT ASSISTANCE

IOM RESPONSE IN IRAQ

OVERVIEW

IOM provided health awareness sessions, resettlement assistance, transportation assistance, and basic health services including health consultations, mental health and psychosocial support (MHPSS) screening prior to transportation services to affected and displaced populations.

IOM continued to prioritize assistance to vulnerable individuals directly impacted by the pandemic through the provision of employability support including Business Development Support (BDS) services such as advising and counselling, vocational trainings, on-the-job trainings, and Business Support Packages (BSPs) designed to promote income generation at the household-level by supporting the set-up and/or expansion of beneficiary micro-businesses.

EDUCATION

Due to the outbreak of the COVID-19 pandemic in Iraq, and the closing of schools throughout 2020, IOM reallocated student transportation funding to support livelihoods activities. This has allowed IOM to address the negative economic impact of COVID-19 by supporting SMEs with a Enterprise Development Fund (EDF) grants to create new jobs for Syrian refugees, and increasing access to income generation for refugees and hosts.

LIVELIHOODS

IOM continued to prioritize assistance to Syrian refugees impacted by the pandemic through the provision of employability support including BDS services such as advising and counselling, vocational trainings, and on-the-job trainings, and BSPs to promote income generation at the household-level by supporting the set-up and/or expansion of micro-businesses.

In 2020, IOM finalized the selection of 375 beneficiaries in Erbil, Dahuk, and Sulaymaniyah. IOM began individual livelihoods assistance services for all 375 beneficiaries, 360 of whom received BDS training and have prepared business plans in order to receive a BSP.

HEALTH

IOM's emergency health team provided Syrian refugees with awareness sessions on health topics including COVID-19, general personal hygiene, tuberculosis (TB), diarrheal, respiratory, and skin diseases, to increase knowledge and help affected populations to avoid transmission of infectious diseases.

PROTECTION

IOM provided 2,341 refugees with transportation services from crossing points to camps, as well as MHPSS consultations.