

Ukraine Crisis Response Plan 2024

L3 Scale Up



A firefighter extinguishes fire caused by shelling in Kharkiv, Ukraine. Winter 2022. © IOM 2022/UNIAN Andrii Marienko

January - December 2024

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IOM VISION

IOM will support the dignity, safety and protection of people affected by the war in Ukraine, through a comprehensive response. Targeting internally displaced persons (IDPs), returnees, and host and affected communities, IOM will support the provision of and access to quality services, leveraging active and growing programming across the humanitarian, development and peace nexus. In close coordination with national and regional stakeholders, IOM is engaged in a principled and timely multi-sector response, supporting government partners, and local authorities and actors to respond to the crisis, including through recovery and resilience-building initiatives which enable households to find pathways towards durable solutions.

CONTACT INFORMATION

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PRIMARY TARGET GROUPS

1. Former combatant / fighter
2. Internally displaced person
3. Local population / community

FUNDING REQUIRED: \$320,000,000



\$133.7M
CONFIRMED



\$186.3M
GAP



1,500,000
PEOPLE TARGETED



823
ENTITIES TARGETED

IOM PROPOSED RESPONSE

Saving lives and protecting people on the move

\$152,575,074
FUNDING REQUIRED

\$73,019,808
FUNDING CONFIRMED

673,700
PEOPLE TARGETED

Driving solutions to displacement

\$167,424,926
FUNDING REQUIRED

\$60,715,326
FUNDING CONFIRMED

826,300
PEOPLE TARGETED

BREAKDOWN OF FUNDING REQUIREMENTS (USD) 2024

OBJECTIVES AND ACTIVITY AREAS	2024
Saving lives and protecting people on the move	
Basic needs, including food and multi-purpose cash assistance	\$50,895,305
Camp coordination and camp management	\$5,673,457
Direct health support	\$6,405,954
Humanitarian border management and services for citizens abroad	\$3,035,882
Mental health and psychosocial support in humanitarian response	\$3,290,896
Shelter and settlements	\$41,177,754
Protection	\$14,572,234
Provision of water, sanitation and hygiene in emergencies	\$8,407,371
Emergency preparedness	\$11,809,309
Evidence-based crisis response	\$7,306,912
Driving solutions to displacement	
Community stabilization	\$54,112,803
Health system strengthening	\$9,219,367
Land and property	\$317,350
Livelihoods and economic recovery	\$30,180,312
Mental health and psychosocial support in transition and recovery	\$11,661,157
Peacebuilding and peace preservation	\$5,415,773
Provision of water, sanitation and hygiene in transitional and post-crisis situations	\$52,681,088
Transitional justice	\$3,837,076
TOTAL FUNDING REQUIRED	\$320,000,000

CONTEXT ANALYSIS

Two years since the invasion of Ukraine by the Russian Federation, the war continues to have detrimental consequences for the country and its people. Over the last year, intense fighting in the southern and eastern part of the country has led to high civilian casualties and injuries with a noticeable increase in the number of landmine-related deaths. As of January 2024, 14.6 million people (40% of the current population), including 41 per cent women and girls, 20 per cent children, and 14 per cent people with disabilities, continue to need humanitarian assistance and protection ([OCHA](#), January 2024). An estimated 3.7 million people are internally displaced within Ukraine as of December 2023 ([IOM](#)) and an estimated 5.9 million have sought international protection in Europe and beyond, according to [UNHCR](#). [IOM](#) estimates that almost 4.5 million people have returned to their place of habitual residence in Ukraine following displacement, 26 per cent of whom returned from abroad. Critical infrastructure remains under regular attacks, including energy infrastructure, health facilities, schools, homes, ports and grain facilities, severely disrupting the provision of essential services and the capacity of authorities to respond to local needs. In addition to widespread displacement, the war has exposed communities to serious security risks, threatening their safety and wellbeing; causing stress, anxiety, and mental health risks; and impacting social cohesion. Protection risks have significantly risen as people face the threat of shelling, armed attacks, landmines, family separation, looting, eviction, gender-based violence (GBV) and human trafficking. Instances of human rights violations have also increased due to the war ([OHCHR](#)). As in any other major humanitarian operation, the risk of sexual abuse and exploitation (SEA) of beneficiaries is present.

The overall impact of the war has also had serious repercussions on the Ukrainian economy, leading to widespread loss of jobs and livelihoods and creating long-term ramifications for sectors across the development context of Ukraine, from education to healthcare to environmental impacts. Pre-existing labour shortages have been exacerbated by the high levels of displacement within and outside the country and weaken the Ukrainian economy's capacity to recover. According to Ukraine's [Ministry of Economy](#), Ukraine will have to attract another 4.5 million workers to meet the demands of the labour market. One year into the full-scale war, the [World Bank](#) estimated direct damages reached over USD 135 billion, with housing, transport, energy, and commerce and industry as the most affected sectors and in 2022, poverty levels in Ukraine increased from 5.5 per cent of the population to 24.2 per cent, pushing 7.1 million more people into poverty. However, in 2023, the [World Bank](#) reported that Ukraine's gross domestic product (GDP) began to improve and foresaw an expansion in 2024, conditional on the duration of hostilities. Although levels of uncertainty and critical challenges such as insecurity, loss of livelihoods, damage to housing, civilian and public infrastructure, and strain on essential services remain, IOM assessments indicate returns from displacement continue.



Nina, a librarian is holding a book by her favourite Ukrainian author in Krynytsi village, Donetsk region, December 2023. Photo: IOM/Stanişlav Kalach

INFORM Risk Index (August 2023)	High (33/191)
Human Development Index (2023/4)	High
Fragility Index (2022)	N/A
IDPs (IDMC, Dec 2022)	5,900,000

COORDINATION

Interventions in Ukraine are in line with and complementary to the Ukraine Humanitarian Needs and Response Plan 2024 (HNRP) as well as the

United Nations Transitional Framework in Ukraine (September 2022-December 2024). As a member of the Inter-Agency Standing Committee (IASC), IOM coordinates as an active member of the UN Country Team (UNCT) and the UN Humanitarian Country Team (UNHCT). IOM will continue to work closely with partner agencies to ensure coordination during implementation, including UN agencies, international and local organizations, civil society, and government counterparts in Ukraine and neighbouring countries. IOM Ukraine also coordinates closely with the central and local government for humanitarian assistance to reach people in need, and to ensure that the Government of Ukraine (GoU) receives support to deliver assistance. IOM sits on the Camp Coordination and Camp Management (CCCM), Water Sanitation and Hygiene (WASH), Shelter and Non-Food Item (S-NFI), Food Security and Livelihoods, Health, and Protection clusters as well as co-chairing the Cash Working Group and the PSEA Inter-Agency Network. IOM has a lead role in the Strategic Advisory Groups (SAGs) within the CCCM, Health, Protection, S-NFI, and WASH Clusters, and the Operational Advisory Group for the Logistics Cluster. Since October 2022, IOM manages the Non-Food Items (NFI) and WASH Common Pipeline in consultation with the S-NFI and WASH Clusters, procuring, transporting, prepositioning, and storing S-NFI and WASH supplies for onward distribution by the network of 47 partners, including 32 national and sub-national agencies and 15 international non-governmental organizations (NGOs). IOM co-chairs several technical working groups (TWG) and task forces, among which the Winterization TWG, the MHPSS TWG for the Eastern Oblasts and for Vinnytsia, the Task Team on MHPSS for Veterans, the Sub-National Cash Working Group, the Cash Vulnerability Targeting Working Group, the Socioeconomic Inclusion TWG, the regional Anti-trafficking Task Force (ATTF), Displacement and Health TWG and the Peace and Social Cohesion Taskforce. IOM also has the leading role in the Community Planning for Durable Solutions and Recovery Steering Committee to drive the collective solutions effort and chairs the Assessments and Analytics Working Group (AAWG). Furthermore, IOM actively participates in various technical-level coordination structures such as the Veterans Social Protection Working Group, among others. IOM is an active member of UN Action Against Sexual Violence in Conflict, partners with the UN Team of Experts on Rule of Law and Sexual Violence in Conflict, is a leader in a multi-agency approach to addressing conflict-related sexual violence (CRSV) in Ukraine, and is a member of the Inter-agency Working Group on Countering CRSV Related to Russian Federation Aggression Against Ukraine and Provision of Assistance to Affected Persons, where IOM is considered the lead UN entity within the sub-group Reparations for the Victims of Sexual Violence Related to War.

IOM CAPACITY

IOM has been operating in Ukraine since 1996 and has significant experience in managing complex humanitarian interventions, including in the Eastern Conflict Area of Ukraine since 2014. IOM has a unique comparative advantage throughout the areas affected by the war with a well-established operational footprint inclusive of humanitarian, recovery, development and peace programming. This enables IOM to support complementary programming across the entire spectrum of needs while strengthening integrated approaches to migration management, policy and governance, and sustainable development. In 2022, IOM further expanded its presence and operations, becoming the largest humanitarian and recovery actor operating in Ukraine with an expanding team of over 850 staff. IOM has operational Hubs in Dnipro, Poltava, Odesa, Vinnytsia, Donetsk, Luhansk, Lviv, Ivano-Frankivsk, Mykolaiv, Chernivtsi, Uzhhorod, Kharkiv along with Kyiv, and warehouses across the country. IOM collaborates with the Clusters across the country, monitoring and sharing information on demographics, locations, needs, and gaps. IOM has a strong distribution capacity in Ukraine due to collaborative relationships with local and national authorities, and a network of implementing partners for programming, including in hard-to-reach areas. Throughout 2022 and 2023, IOM scaled up and deepened partnerships with 48 local NGOs operating across Ukraine, including embarking on capacity-building and mentoring programmes. IOM is well placed to assist the government, local authorities and local organizations for humanitarian, early recovery and development initiatives in Ukraine.

ACCOUNTABILITY AND EMPOWERMENT







IOM Ukraine works under the IASC definition of accountability to affected populations (AAP) as "an active commitment by humanitarian actors to use power responsibly by taking account of, giving account to, and being held to account by the people they seek to assist," which is embedded throughout all programming. In 2022, IOM established a Community Feedback Mechanism, with phone and email modalities, allowing communities to provide feedback and submit complaints. IOM Ukraine also established a dedicated multi-purpose cash assistance (MPCA) website in 2023, enabling beneficiaries to rapidly check the status of disbursements. IOM Ukraine has established channels and processes for reporting concerns, suspicions and/or allegations of misconduct (sexual exploitation and abuse, fraud and corruption, harassment, retaliation, misuse of resources or other misconduct) of employees, or partners. IOM Ukraine has dedicated AAP staff members embedded within the monitoring, evaluation, and learning (MEAL) unit, working alongside PSEA/Gender/Diversity Officers, to support programme design, targeting, and community engagement data and activities to understand and know who users are, so that programmes can be better designed, and needs are precisely targeted and more effectively and efficiently served; this includes to support diversity and inclusion. This comprehensive approach to AAP means that programmes can be more responsive, change to expected changing circumstances, adapt faster to what users need when the unexpected happens, and be able to update users concurrently. Additionally, IOM Ukraine regularly conducts protection mainstreaming trainings for IOM staff as well as their implementing partners to strengthen understanding that protection is the shared responsibility of all IOM staff and programmes in line with the Organization's commitment to the centrality of protection and to ensure that protection principles (such as prioritizing safety and dignity, avoiding causing harm, ensuring meaningful access, accountability, participation and empowerment) are followed throughout the operational response planning and implementation stages.

ENGAGING WITH THE GOVERNMENT







IOM is a strategic partner of the Government of Ukraine and has 14 cooperation agreements with key Ministries at the national level as well as operational partnerships with local authorities at the oblast level. Bilateral cooperation with central and local government authorities covers the full range of human mobility and migration, including at the policy and operational levels. IOM has contributed to the development of several Ukrainian policy and legislative acts, including but not limited to the State Migration Policy Strategy, the legislation related to border management, the legislation on Countering Trafficking in Human Beings, the Anti-Trafficking Action Plans. IOM continues to support the Government of Ukraine in carrying out periodic assessments of the country's migration governance framework through IOM's Migration Governance Indicators (MGI) assessment. IOM's interventions in Ukraine are in line with and complementary to the government's priorities as reflected in the National Recovery Plan and the work of Sectorial Working Groups under the International Technical Assistance Mechanism, as well as other coordination mechanisms set up by the Government of Ukraine.

IOM RESPONSE

CROSS CUTTING PRIORITIES

-  Data and evidence
-  Protection mainstreaming
-  Gender equality
-  Prevention of sexual exploitation and abuse
-  Disaster risk and climate change
-  Law and policy

KEY OPERATING MODALITIES

-  Participation and empowerment
-  Conflict sensitivity
-  Integrated programming
-  Collaboration and partnership
-  Localization
-  Cash-based interventions

SAVING LIVES AND PROTECTING PEOPLE ON THE MOVE

Funding Required
\$152,575,074

People Targeted
673,700

People Targeted Description

IOM will provide critically needed assistance to internally displaced persons (IDPs), returnees, and other affected populations. IOM will especially focus on vulnerable groups such as single parents, persons with disabilities, children, including unaccompanied and separated children (UASC), older persons, survivors of gender-based violence (GBV) and human trafficking, and victims of other human rights violations, and those that have been disproportionately affected by a lack of services and loss of livelihoods with special mention of veterans and their families. Planning figures are estimates based on currently available data and may vary as the situation evolves. IOM will also support governments, partners and relevant stakeholders in Ukraine by maintaining capacities to collect humanitarian and recovery data, track mobility and displaced people's movements and needs and produce timely and high-quality actionable analysis. Products will be shared, and information or capacity-building sessions will be held to support stakeholders to receive and utilize targeted, evidence-based responses to crises and recovery. The entities targeted under this objective include 500 collective centres accommodating IDPs, communities, central, regional and local government authorities, vodakanals (municipal water management authorities), and international and local NGOs.



BASIC NEEDS, INCLUDING FOOD AND MULTI-PURPOSE CASH ASSISTANCE

In 2024, IOM will continue providing essential humanitarian assistance, such as non-food items (NFI), to those affected by the war in Ukraine. NFI assistance will be distributed in accordance with the Shelter/NFI (S-NFI) Cluster geographical context classifications. Through various distribution modalities adaptable to the Ukraine context, IOM will provide essential household and individual basic NFI through direct distributions, implementing partners, coordinated interagency convoys, and the Common Pipeline programme supporting more than 40 Cluster partners. IOM will prioritize the most vulnerable affected population in its assistance, through referrals received from S-NFI and WASH Clusters, local authorities, CCCM, Protection, MHPSS and Health sectors. Activities will include:

- Assessing and verifying needs.
- Procuring, prepositioning and managing household and individual NFI as per S-NFI and WASH Cluster standards.
- Distributing NFI items for displaced, non-displaced and returnee families who have lost their belongings, including winterization NFIs and winter clothing from January to March 2024 and October to December 2024.
- Building capacities and competencies of national and sub-national partners on humanitarian principles, good distribution practices, reporting and assessment standards, and practices for beneficiary protection and dignity.
- Post-distribution monitoring and evaluations to generate an overall understanding on gaps, strengths, and shortcomings in the activities, incorporate changes and improvements for future quality programming.

IOM will continue assisting vulnerable people affected by the war to address the most pressing needs by:

- Providing Multi-Purpose Cash Assistance (MPCA) to cover the basic needs and reduce the negative coping strategies of displaced and vulnerable households living close to the contact line.
- Protecting and sustaining the livelihoods of rural households by providing sustenance grants to the most vulnerable households. Grants can be used to purchase agricultural inputs, including goods and services, along with the MPCA and complementary livelihoods assistance.

Funding Required

\$50,895,305

Funding Confirmed

\$5,612,865

11% 89%



CAMP COORDINATION AND CAMP MANAGEMENT

IOM will sustain its interventions to enhance local capacities and support IDPs residing in collective centres, shelters, reception and transit sites in a safe and dignified manner, through:

- Improving access to humanitarian services and protection by coordinating and referring the needs of the most vulnerable to specific partners and upgrading the living conditions in collective shelters with the provision of essential items and equipment.
- Providing cash grants for common expenditure to site managers to support care and maintenance and the running of the centres, including the cost of utilities such as electricity, water and gas as well as procurement of basic items such as water taps, bottles, papers, hygiene products etc.
- Providing targeted capacity-building programming for national and local authorities, NGOs, volunteers and other CCCM-related actors to strengthen their capacity to manage displacement and support durable solutions for affected populations, along with ensuring complaint and feedback mechanisms are in place.
- Ensuring free access to information for displaced populations and empowering them to participate in decision-making processes related to their displacement, their integration into host community and return, including linking IDPs to administrative and social protection services.
- Promoting social cohesion, integration and IDP inclusion through community-led activities.
- Advocating for the needs and conditions of the most vulnerable by conducting periodical monitoring and multi-sectoral assessments in collective centres and displacement sites.
- Advocating for site infrastructures upgrade and about lack of accessibility to the shelter team and local partners.

Funding Required

\$5,673,457

Funding Confirmed

\$177,909

3% 97%



DIRECT HEALTH SUPPORT

IOM deploys mobile medical teams providing curative, preventive, and promotive services, including trauma

Funding Required

care and psychological counselling, improving access to health care services, including support for non-communicable diseases, and to reduce the burden on the health system in remote and hard to reach areas with high concentration of displaced populations. Activities will include:

- Providing emergency medical supplies and equipment for targeted health facilities to grant the continuity of quality and dignified emergency and essential health services.
- Directly providing health-care services (consultation, vaccination, sexual and reproductive health (SRH), noncommunicable (NCD) child and maternal care and referrals).
- Building capacity on management of outbreak response, strengthening infection prevention and control, disease surveillance among displaced populations, and vaccinations.
- Conducting risk communication and community engagement (RCCE), health promotion, and outreach activities.

\$6,405,954

Funding Confirmed
\$1,902,820



HUMANITARIAN BORDER MANAGEMENT AND SERVICES FOR CITIZENS ABROAD

IOM works with national authorities to establish and strengthen an integrated approach to border management to facilitate, assist and protect crisis-affected populations crossing borders, and so that rights-based policies and procedures are in place to guarantee safe pathways. Activities will include:

- Conducting continuous humanitarian border management (HBM) capacity assessments in coordination with national authorities at the central level as well as at Border Crossing Points (BCPs).
- Supporting national authorities to strengthen preparedness for high volume cross border movements and changing mobility dynamics, particularly through advising on simplified effective procedures, further digitalization and automation of border and customs procedures, and provision of fixed/mobile registration equipment.
- Enhancing capacity of national authorities to screen and refer individuals in vulnerable situations with a focus on unaccompanied and separated children and potential victims of violence, exploitation or abuse.
- Strengthening the institutional capacity of the Ukrainian consular service so Ukrainian nationals abroad due to the war are better assisted.
- Providing critical equipment at the border such as diesel generators, contributing to the uninterrupted border operations.
- Facilitating and coordinating multisectoral work at the borders implemented by IOM, including protection, WASH, health, shelter, and mental health and psychosocial support (MHPSS), so the cross-border passage is safer.

Funding Required
\$3,035,882



MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT IN HUMANITARIAN RESPONSE

In line with the IOM Manual on Community-Based MHPSS in Emergencies and Displacement, activities focus on:

- Enhancing community understanding of mental health challenges and existing services to reduce mental health stigma and barriers accessing services through public information and awareness campaigns to support populations, including IDPs, communities, veterans and their families, returnees, and more.
- Building capacity, to improve the skills and knowledge of government, volunteer, professional groups and humanitarian providers. This includes training on psychological first aid (PFA), communication and other basic psychosocial support skills, stress management, self-care and burnout prevention to equip service providers to meet war-affected individuals' psychosocial needs and provide effective services. IOM will strengthen capacities of local coordinators under the cabinet of ministers coordination centre and support government MHPSS initiatives for a cohesive response.
- Providing community-based MHPSS services through activities that strengthen family and community support networks, aiding in maintaining and promoting mental health and psychosocial wellbeing.
- Providing tailored individual and group counselling as well as referrals for specialized mental health care for war-affected individuals with MHPSS needs.
- Continuing to run the MHPSS emotional support hotline and offer psychological consultations to

Funding Required
\$3,290,896

Funding Confirmed
\$465,953



callers in Ukraine and host countries, including referrals to services to support those with severe mental health problems.

- Co-chairing the MHPSS Sub Working Group East of Ukraine (Dnipro hub).



SHELTER AND SETTLEMENTS

IOM's shelter interventions provide safe and dignified living conditions to people in need. Shelter assistance focuses on areas most affected by the war, and particularly vulnerable households, including through:

- Repairing individual houses damaged as a result of the war.
- Conducting light, medium and heavy repairs and maintenance to collective centres hosting IDPs.
- Providing rental assistance for transitional shelter solutions as an emergency response in case of shelling.
- Repairing social institutions (such as hospitals and schools) in collaboration with ministries such as the Ministry of Health, Ministry of Education and Science, and Ministry of Reintegration of Temporarily Occupied Territories, and the Office of the Deputy Prime Minister, as well as regional, district and municipal authorities.
- Providing generators, construction materials, roofing, and electrical materials.
- Conducting winterization interventions at the individual and communal levels, including procuring and distributing generators, solid fuel and winter appliances, along with winterization-related repairs and upgrades.

Funding Required

\$41,177,754

Funding Confirmed

\$19,948,796

48% 52%



PROTECTION

IOM activities aim to protect persons from threats to their life, dignity and well-being, while increasing self-reliance capacities to reduce the risk of harm, by addressing the needs and upholding the rights of the affected population. Priorities include direct service delivery and assistance by IOM and partners for persons with protection needs, prevention efforts through awareness-raising and community outreach, capacity development throughout the response, protection from sexual exploitation and abuse (PSEA) and include:

- Providing comprehensive case management services to persons with protection needs or those at risk, including survivors of war-related violence, war-related human rights violations, human trafficking and gender-based violence (GBV). Assistance includes information, counselling, psychosocial support, safe shelter, legal services, in-kind material support or cash for protection assistance to meet basic needs, vocational training and income-generating support, and referrals to other specialized services.
- Operating the Medical Rehabilitation Centre to provide comprehensive, safe and confidential medical care, psychological assistance, and psychosocial support for survivors of war-related violence, human trafficking and GBV.
- Identifying and mitigating the risk of various harms, including to human trafficking, exploitation, and abuse as well as SEA, through protection assessments, community consultation, engagement, outreach and awareness-raising activities, information campaigns and visibility of information on reporting of sexual misconduct of humanitarian workers and ways to access assistance.
- Operating the national toll-free '527' counter-trafficking and migrant advice hotline.
- Building capacity of humanitarian and non-specialized service providers on core concepts of protection and safe referral pathways for persons with protection needs, as well as on PSEA, including incorporation of IASC principles into their organizational policies and strengthening of referral mechanisms.
- Regular staff trainings and refreshers as well as key messaging on PSEA.
- Conducting nationwide awareness-raising counter-trafficking campaigns, as well as targeted prevention activities among youth and people most vulnerable to human trafficking, exploitation or abuse.
- Operating the Medical Rehabilitation Centre to provide comprehensive, safe and confidential medical care, psychological assistance, and psychosocial support for survivors of human trafficking, exploitation or GBV.
- Building capacity of educators, social services, law enforcement, labour inspectors, embassies, etc. on strengthening the national referral mechanism for trafficking survivors.

Funding Required

\$14,572,234

Funding Confirmed

\$6,694,799

45% 55%





PROVISION OF WATER, SANITATION AND HYGIENE IN EMERGENCIES

IOM supports national and local authorities to mitigate the impact of the war on the availability of life-saving water, sanitation, hygiene and heating services. Activities will include:

- Procuring, prepositioning and distributing WASH NFIs, including menstrual hygiene management items (MHM) for women and girls, specific items for other vulnerable groups (such as the elderly and people with special needs), and equipment (e.g. washing machines, dryers, water dispensers, and water boilers/heater) for centres and institutions hosting IDPs or vulnerable community members.
- Providing emergency supplies of drinking water, including through water trucking where necessary and possible.
- Conducting repairs and rehabilitations, including support with operation and maintenance (O&M) and procurement, delivery and installation of key equipment and supply, including reagents and consumables for heavily damaged municipal water, sanitation and heating systems to restore functionality and service continuity, decentralized water, sanitation and heating systems and networks, to support provision of services in rural, hard-to-reach and areas no longer occupied and for centers and institutions hosting IDPs or vulnerable community members.
- Providing technical assistance, support and equipment to improve WASH facilities in border crossing points (BCP).

Funding Required
\$8,407,371

Funding Confirmed
\$16,520,290



EMERGENCY PREPAREDNESS

IOM will support the government, response and recovery organizations, war-affected communities and individuals to prepare, respond and recover from the impact of disasters, conflict and natural hazards. In the context of the ongoing conflict, activities will include:

- Distributing emergency shelter materials to households in affected areas to restore their homes.
- Prepositioning essential equipment such as NFIs, emergency shelter materials, and repair equipment at collective shelters at the community level and in public infrastructures through the Common Pipeline managed by IOM in consultation with the SNFI and WASH Clusters. The pipeline allows humanitarian actors to prepare and respond to protracted and emerging needs by allowing supplies to be accessed by local organizations and distributed onwards to people in need when crisis erupts.
- Supporting key government agencies in developing disaster preparedness plans, including prepositioning of contingency stocks and preparing evidence-based advocacy tools and messaging.
- Strengthening the capacity of displaced people to face new shocks and hazards, notably via improving access to timely and reliable information on how to prepare and develop emergency preparedness plans at the community level.
- Partnering with key local and national authorities, local communities and NGOs, to jointly assess the needs to strengthen preparedness for new influx or outflux of people, particularly at BCPs, and to prepare for safe and dignified returns, in line with the IASC Durable Solutions Framework.
- Organizing capacity development sessions with authorities to develop or update plans to respond to displacement and prepare for returns once the situation is conducive.
- Capacitating key stakeholders on early warning systems and early/anticipatory responses.

Funding Required
\$11,809,309

Funding Confirmed
\$903,009



EVIDENCE-BASED CRISIS RESPONSE

To support a more accountable and evidence-based response, IOM will continue to (i) produce operational data and analysis on population presence, mobility and needs, (ii) lead on data harmonization and coordination of data-driven programming within IOM and through humanitarian and recovery coordination structures, and (iii) support evidence-based decision-making at the local, regional, and national levels of governance in Ukraine, especially in terms of identification of priority needs for recovery. Activities will include:

- Conducting systematic collection, analysis and dissemination of data on internal displacement and returnee populations, and evolving needs of the population.

Funding Required
\$7,306,912

Funding Confirmed
\$353,764



- Disseminating disaggregated information and thematic analytical reports across humanitarian and recovery response modalities, to inform programme targeting, strategy development and advocacy.
- Conducting ad hoc Rapid Needs Assessments and Emergency Tracking in relation to triggers such as sudden displacement movements, access to previously inaccessible areas or environmental or man-made disasters.
- Expanding the coverage of Displacement Tracking Matrix (DTM) to generate granular and timely data on displacement and mobility tracking, and provide more disaggregated population and needs data, including monitoring return and displacement dynamics in heavily conflict-affected areas.
- Conducting specific assessments on measuring progress towards durable solutions, and thematic assessments focused on recovery needs, resilience, and access to services at the individual or settlement level.
- Conducting market assessments of prices, access to and demand for solid fuel to support winter preparedness and prepositioning, and their potential impact on displacement and mobility intentions.
- Promoting high-quality data use, coordination and dissemination of information by co-chairing the Assessment and Analytics Working Group and its sub-national sub-groups, chairing the Data for Solutions and Recovery Working Group, convening additional multi-stakeholder fora and engaging with relevant bodies in the Government of Ukraine (GoU) (e.g., the State Statistical Service).
- Providing targeted capacity development and assistance to stakeholders within the GoU in the sphere of statistics, information management, and analysis, as requested.
- Delivering technical assistance and expertise to government and civil society actors and supporting efforts to implement data collection and analysis aligning to global standards and effective use of already available data for evidence-based response and policymaking.
- Supporting government actors and other stakeholder on migration data on building systems, strengthening analytical function, and assisting information flow in the context of the decentralization and digitalization reforms.



IOM Common Pipeline partner Rescue Now delivering aid to the flood and war affected village of Fedorivka, Kherson region. July 2023. © IOM 2023/Stanislas Kalach

DRIVING SOLUTIONS TO DISPLACEMENT

Funding Required

\$167,424,926

People Targeted

826,300

People Targeted Description

IOM will work together with affected people, communities, civil society, diaspora and the Government of Ukraine to address the longer-term impacts of the war through tailored investments in transition and recovery programming. The focus will be on vulnerable groups such as single parents, persons with disabilities, children, including UASC, older persons, survivors of GBV and human trafficking, and victims of other human rights violations, and those that have been disproportionately affected by a lack of services and loss of livelihoods and with special mention of veterans and their families. Returnees and those in areas no longer occupied will receive tailored support emphasizing resilience, recovery and progress towards durable solutions. IOM will continue working with communities and Ukrainian authorities on

preparedness and disaster risk reduction, including at the national and local levels, communities and civil society to strengthen capacities to respond to new shocks, due to conflict, natural hazards, disease outbreaks, destroyed infrastructure, and/or environmental deterioration that will have long-lasting consequences and could lead to further displacement or conflict. The entities targeted under this objective include collective centres accommodating IDPs, communities, business hubs, central, regional and local government authorities, vodakanals (municipal water management authorities), municipal health departments, and international and local NGOs.



COMMUNITY STABILIZATION

IOM's community stabilization and recovery programming addresses drivers of instability at the community level, supporting longer-term recovery and preventing further forced displacement. Evidence-based and community driven response includes the restoration of basic rights, helping people access public services and promoting inclusivity of public services, promoting non-violent resolution of tensions and conflicts, creating conditions to address grievances and tensions collectively, and facilitating safe and durable (re)integration through:

- Enhancing systematic evidence generation on localized tensions and conflict dynamics through hotspot mapping and regular data collection.
- Implementing quick-impact projects designed to rapidly improve living conditions and foster early recovery (such as debris removal and rehabilitation/reconstruction of community infrastructure).
- Fostering social cohesion through the development of recovery plans and community engagement initiatives, including with marginalized or at-risk groups, and ensuring their inclusion at all stages of the programme cycle, including by establishing community initiative groups (CIGs).
- Training, equipment and materials for local authorities and civil society organizations (CSOs) on data collection, analysis and use for the development of recovery plans and monitoring of outcomes.
- Restoring community-focused gender and disability-inclusive livelihoods and essential infrastructure, contributing to food security, social cohesion and economic recovery objectives.
- Leveraging the skills and resources of the Ukrainian diaspora to support the country's economic recovery.
- Strengthening local governance and social accountability and increasing trust through capacity development activities and technical support.

Funding Required
\$54,112,803

Funding Confirmed
\$38,360,502



Durable solutions In partnership with the Government of Ukraine (GoU), IOM will contribute to addressing the main barriers to integration and safe and sustainable returns, supporting the restoration of conditions conducive to return, and assisting IDPs and returnees to achieve durable solutions in war-affected communities and areas that are no longer occupied. Locally driven community-based approaches in partnership with local authorities include:

- Supporting with site consolidations at collective centres (cash grant, items, community led-activities, capacity building for site management/officials, referrals, and coordination).
- Conducting IDP profiling and multi-stakeholder consultations to implement community-led activities to enhance social cohesion between IDPs and host communities and links to referrals to government housing programmes.
- Measuring achievement towards durable solutions (including local integration), and assessing recovery needs, resilience, and access to services at the individual or settlement level.
- Advocating for legislative policies to create or protect long-term affordable housing opportunities.
- (Re)construction of housing units to provide IDPs, returnees and other affected populations with transitional housing solutions that promote durable solutions.
- Supporting the rehabilitation and renovation of infrastructure focusing on rural recovery and integration, as well as critical social services.
- Supporting social integration through community engagement, laying the foundations for deeper technical support, capacity development and empowerment of local authorities, local entities, community groups and affected people.
- Enhancing the capacities of local authorities and institutions to implement inclusive and participatory governance processes.



HEALTH SYSTEM STRENGTHENING

Using a durable solutions approach, IOM will support government-led efforts on recovery and strengthening health systems in affected areas through:

- Conducting multi-layered health assessments and research on community-based needs to better understand gaps and perceptions, designing adapted interventions using a community planning approach.
- Improving scope and quality of care through multisectoral rehabilitation support, digitalization, technical support, human resources mobilization and recovery of healthcare facilities, provision of essential medicines, equipment and supplies, and capacity development of health workers.
- Implementing health promotion interventions designed to improve social cohesion in areas affected by the war and areas of return. This may include community-based health projects focusing on health services and referral systems.

Funding Required
\$9,219,367



IOM will also collaborate with the Ministry of Health, the World Health Organization and partners, focusing on:

- Enhancing the capacity of local health workers including through training on outbreak response, setting up rapid response teams, developing standard operating procedures (SOPs) and reviewing guidelines.
- Providing risk communication material and strengthening community engagement with community members on key public health events including for national and community level mitigation plans.
- Supporting surveillance to improve early detection and response to communicable diseases, including coordination efforts through the national Health Cluster, and support to partners on preparedness and response to the displaced population including returnees.
- Mainstreaming outbreak preparedness and response, through strengthening infection prevention and control, disease surveillance among displaced people, and the provision of routine vaccinations.
- Strengthening disease surveillance and treatments at community and local health facility levels and supporting the implementation of events-based surveillance at the sub-national level, training, and the use of electronic reporting systems.
- Working with IOM DTM and the Health Cluster to analyze data on population movement and better understand the gaps and challenges on local access to health care services based on population flow.



LAND AND PROPERTY

As part of the IASC Durable Solutions Framework, IOM will address challenges related to housing, land and property (HLP) rights, claims, and restitution, including lost or destroyed official papers, occupied houses or other general need for legal assistance, which will remove barriers to return, improve access to public services and support conditions that enable durable solutions. Activities will include:

- Providing HLP assistance to beneficiaries alongside housing-related interventions, including representation and information counselling, adapted to the context and available administrative services.
- Supporting in recovering civil documentation and personal documents in unoccupied areas.
- Developing the capacity of CSOs, legal aid services, government partners, and similar institutions by providing policy guidance, expert advice, training and capacity development, supporting the coordination and clarification of instructions and claims pathways, and technical assistance for HLP rights.
- Supporting the GoU in harmonizing and strengthening the process for a mass HLP claims commission.

Funding Required
\$317,350

Funding Confirmed
\$9,971,631



LIVELIHOODS AND ECONOMIC RECOVERY

IOM supports Ukraine's economic recovery through interventions at the community and individual levels and in particular through support to SMEs run by people that have been displaced or otherwise affected by the war. Activities will include:

- Providing livelihood support, boosting entrepreneurship through grants to existing or relocated SMEs, incentivizing job creation, supporting re-skilling/upskilling, mentorships and job placements, and fostering diaspora participation in the country's economic recovery.
- Rehabilitating stores, businesses, markets and related infrastructure to restore access to goods and services and enhance recovery as identified through participatory community engagement.
- Protecting and sustaining community-based livelihoods through provision of sustenance grants and trainings. The grants can be used to purchase goods and services, while trainings aim to enhance livelihood outcomes.
- Supporting markets through evidence-based research on market linkages and value chains.
- Providing employment opportunities for youth by creating a platform to interact with the private sector.

Funding Required
\$30,180,312

Funding Confirmed
\$2,716,968



MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT IN TRANSITION AND RECOVERY

In line with the IOM Manual on Community-based Mental Health and Psychosocial Support in Displacement and Emergencies, IOM will provide MHPSS support at the individual, family and community levels, contributing to wider efforts to strengthen social connectedness in Ukraine. Activities will include:

- Providing comprehensive support to facilitate the integration of MHPSS in conflict transformation and mediation, including through research and training.
- Providing targeted MHPSS services designed to address the needs of veterans and their families, addressing the unique challenges associated with transitioning from military to civilian life and focusing on trauma, stress management, and reintegration.
- Supporting veterans re-entering the workforce with MHPSS assistance to promote overall wellbeing by addressing psychological needs.
- Delivering trainings on focused and specialized MHPSS service provision. This involves training and equipping service providers with specific skills and knowledge to effectively address the distinct needs of various affected groups, including veterans and their families.
- Providing community-based MHPSS services for returnees in support of their reintegration and overall wellbeing.
- Assessing the feasibility of integrating MHPSS in government, IOM and partners' programmes, ensuring access to MHPSS services is provided.
- Supporting integrated MHPSS-livelihoods approaches, addressing beneficiaries' multi-dimensional needs.
- Facilitating positive interactions between IDPs and local communities through communal celebrations, livelihood initiatives and socio-relational activities, including art-based, sport and socio-cultural activities, to build trust, foster social cohesion and improve wellbeing within communities.
- Co-chairing the task team on MHPSS for veterans and their families under the MHPSS Technical Working Group.

Funding Required
\$11,661,157

Funding Confirmed
\$205,011



IOM will also work with key government partners to enhance the capacities of national and local actors in strengthening MHPSS. Activities will include:

- Providing training on MHPSS for frontline government personnel in critical sectors such as health, education and veterans affairs covering PFA, recognizing and managing stressors and burnout, and effective referral mechanisms. Staff will be equipped with the knowledge and skills necessary to identify and address mental health concerns in their respective areas of work.
- Conducting in-depth training-of-trainers sessions to augment existing national and local capacities. This includes promoting peer-to-peer service provision, where trained individuals can impart their knowledge and skills to colleagues, expanding the reach and effectiveness of MHPSS services.
- Providing comprehensive support and advisory services to government partners in implementing MHPSS policies and services, such as strategic planning, policy formulation, and service implementation strategies.
- Working with academia to establish executive education programmes, focused on disaster preparedness and incorporating MHPSS as a core component of overall crisis intervention strategies.

A cadre of professionals well-versed in handling crises with a strong emphasis on mental health and psychosocial aspects will be created.



PEACEBUILDING AND PEACE PRESERVATION

IOM will contribute to the prevention, management and resolution of potential conflicts that may arise at the sub-national level as a driver of displacement and an obstacle to safe return and reintegration. Programming will focus on the individual, community and institutional levels to support positive peace, strengthen the security sector's human rights-based approach, prevention and reduction of community violence in at risk areas and support the reintegration of veterans into civilian life. Activities will include:

- Conducting detailed and iterative analysis of conflict dynamics and human security.
- Implementing tailored initiatives for the social reintegration and reconciliation of people affected by the war, including veterans, while improving access to good governance, education, health, justice, security, and livelihood support.
- Strengthening the capacities of civil society, government authorities, youth and the media to prevent the incitement of individuals to localized violence and hate crimes, including disinformation, hate speech and reprisal violence.
- Establishing a small-grants mechanism to allow participants to implement activities focused on cohesion building, violence mitigation, peaceful coexistence and inclusive communications.
- Facilitating community-based conflict management and social cohesion activities to address the main obstacles to the social and economic inclusion of fragile groups, including advancing the Ukrainian National Action Plan on "Women, Peace and Security."

Funding Required
\$5,415,773

Funding Confirmed
\$1,983,897



PROVISION OF WATER, SANITATION AND HYGIENE IN TRANSITIONAL AND POST-CRISIS SITUATIONS

IOM will engage closely with national and local authorities to rehabilitate water, sanitation, hygiene and heating services. In line with the WASH cluster priorities and activities will include:

- Assessing damages and needs for the rehabilitation or reconstruction of infrastructure and services and develop plans to resume such services in key locations, focusing on heavily affected communities and communities hosting a large number of displaced people.
- Through an area-based approach, integrating WASH interventions with durable solutions plans to resume services in potential areas of return and for businesses, contributing to economic and social recovery.
- Implementing localized cash-based interventions for hygiene items, including for MHM, and equipment in areas no longer occupied, where markets are disrupted, as well as communities with displaced people.
- Supporting continuity of services such as municipal water, sanitation and heating systems through repair and rehabilitation work, support with operation and maintenance (O&M) and procurement, delivery and installation of key equipment and supply. This will focus on rural, hard-to-reach and areas no longer occupied.
- Providing technical assistance, support and equipment to improve water and sanitation facilities at BCPs, including but not limited to, water production and storage, repair and rehabilitation of water and wastewater networks, borehole drilling, and desludging.
- Continuing rehabilitation of district-level water and heating management systems.

Funding Required
\$52,681,088

Funding Confirmed
\$3,144,682



IOM will engage closely with the national and local authorities to preposition key needed WASH and heating equipment to increase capacities to prepare and respond to future shocks, including conflict- and natural hazards-induced displacements. Activities will include:

- Supporting the development of policies and legislative frameworks, conducting regular consultations to identify needs and designing plans with national and local authorities, and community members, for preparedness and response, including through data analysis, development of standard operating procedures and specialized training programmes.
- Supporting the development of climate-smart infrastructures and sustainable energy technologies, to assist the transition from coal to green energy solutions.

- Procuring and prepositioning hygiene items and repair and maintenance supplies for rapid response to support the continuous functionality of municipal and decentralized water, sanitation and heating services to ensure the provision of services in rural, hard-to-reach and areas no longer occupied.



TRANSITIONAL JUSTICE

IOM will support the GoU towards developing a survivor-centred, comprehensive reparations framework, operationalizing the framework, and conducting advocacy and outreach, to address crimes and human rights violations related to the conflict, including forced displacement, destruction of property, looting, murder, conflict-related sexual violence (CRSV), torture, enforced disappearances, and forced deportations of civilians. IOM will implement a comprehensive approach, including:

- Developing the capacities of local stakeholders to implement reparations mechanisms and legal frameworks set forth by the GoU, to receive and process claims efficiently and in line with international standards.
- Supporting the government with context-specific tools and expert advice to develop an inclusive, timely, and effective set of policies and legal frameworks, supporting the provision of reparations to people affected by the war and deriving administrative reparations policies.
- Supporting the GoU in their consultations and workshops with survivors' associations, stakeholders, service providers, and the private sector, to come to a consensus on the content of a reparations framework.
- Informing the Ukrainian civil society, media, and relevant stakeholders on the principles and functions of reparations policies, promote survivors' rights, and highlight the services available to them.
- Advocating for particularly vulnerable survivors of human rights violations (including CRSV survivors) to access opportunities to register safely and confidentially as beneficiaries and receive proportional forms of reparations.
- Empowering survivors and helping to reduce stigma through tailored advocacy efforts and consultations mainstreamed throughout all activities.

Funding Required

\$3,837,076

Funding Confirmed

\$4,332,636


100% 0%



CONTRIBUTES TO SUSTAINABLE DEVELOPMENT GOALS



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