



Needs assessment at the Lac Vert/Bulengo informal site currently hosting thousands of conflict-affected persons. © IOM 2023

SITUATION OVERVIEW

Since March 2022, the North Kivu province of the Democratic Republic of the Congo (DRC) has faced an acute humanitarian crisis due to the armed conflict between the Armed Forces (FARDC) and their allies and the March 23 Movement (M23) armed group. As of late 2022-early 2023, the conflict has intensified, causing large-scale population displacement and acutely growing humanitarian needs. According to the Displacement Tracking Matrix (DTM)'s third crisis analysis evaluation published on 23 March 2023, over **904,829 IDPs**, of which **60% are women** and **11% are children under five years old**, were forced to flee areas affected by the fighting (find the complete report [here](#)), compared to **180,000** people in November 2022.

Among the displaced individuals, 395,617 found refuge in host communities, while 83,544 IDPs settled in spontaneous/informal sites in Lac Vert/Bulengo (41,761 IDPs), Lushagara (11,416 IDPs), and Rusayo I (30,367 IDPs) surrounding Goma (find the complete report [here](#)). Return movements have also significantly increased, with an estimated 268,270 returnees as of March 2023.

Since the onset of the crisis, IOM has been providing Camp Coordination and Camp Management (CCCM) support to the population, coordinating the development of planned sites, and ensuring the transfer of IDPs from collective centers or the roadside in Nyiragongo, and managing the sites in the Goma and Nyiragongo areas (Bushagara, Rusayo and Lac Vert/Bulengo). IOM has also been assessing populations' movements and related humanitarian needs through its DTM Emergency Tracking Tool, as well as registering IDPs in collective settlements. To address critical needs, IOM appeals for **USD 17 million** to assist **150,000** people affected by conflicts. This nine month (9) response will enable the provision of reliable data to partners on the number, location, and needs of displaced populations. IOM will also continue to deliver a CCCM response, provide shelter support, water, sanitation and hygiene (WASH) assistance, mental health and psychosocial support (MHPSS), and emergency health services to support the most vulnerable in new sites and host communities.

Over 900,000

PEOPLE AFFECTED

150,000 individuals

TARGETED

IOM APPEAL (USD)


(April—December 2023)

 DTM 1,500,000

 CCCM 1,500,000

 Shelter 7,000,000

 WASH 5,000,000

 Health and MHPSS 2,000,000

TOTAL 17,000,000



DISPLACEMENT TRACKING

IOM's DTM will continue assessing and collecting information on the displacement of populations leaving or returning to affected areas. Building on existing operational capacity in the country, the DTM aims at regularly tracking displacement and return movements in coordination with partners through the following activities:

- Emergency Tracking Tool (ETT) to regularly capture essential information on displaced populations seeking refuge in collective centers, spontaneous sites, and host communities in Goma and other territories receiving or hosting internally displaced persons (IDPs).
- Multi-Sectoral Location Assessment (MSLA) to provide in-depth and cross-sectoral information on populations' needs in priority locations (in areas of displacement), including areas that may not be accessible to partners, as the situation evolves.
- Registration of internally displaced populations in collective centers and sites to enable the delivery of assistance by humanitarian actors and the transfer of IDPs to new sites, adhering to IOM's data protection and ethical principles related to data collection in humanitarian settings. Registration will also gather information on vulnerability levels IDPs face, allowing for more targeted and prioritized (sectoral) interventions.

Funding required

\$ 1,500,000



CAMP COORDINATION AND CAMP MANAGEMENT (CCCM)

IOM, as the co-lead of the CCCM Cluster, will continue to work closely with the CCCM partners and other sectors to support the DRC authorities in the establishment, coordination and management of sites and collective centers for the displaced populations. Activities will include:

- Advocate for land allocation and support the joint identification and assessment of suitable land, lead the planning and coordination of the development of sites, notably to decongest and empty collective centers so that normal activities can resume, in coordination with the Education Cluster when schools are concerned. Ensure the newly established sites have exit strategies in place from the beginning.
- Camp Management services in sites or collective centres, coordination of assistance, establishment of governance structures, complaints, feedbacks mechanisms and maintenance of site infrastructures.
- Transportation assistance to displaced populations currently hosted in collective centers (schools, churches) to transfer them to designated existing or new displacement sites.
- Conduct intention surveys to find out the preference or plan of the displaced populations with regards to options for return, relocation (outside their area of origin) or local integration and assistance to IDPs to safely reach durable solutions in opportune times.
- Ensure integration of all cross-cutting themes, particularly gender-based violence risk mitigation, through safety audits, and accountability towards affected populations.

Funding required

\$ 1,500,000

Target no. of individuals

150,000



SHELTER AND NON-FOOD ITEMS

As a member of the Shelter Cluster and in coordination with CCCM actors, IOM will address the immediate needs of the displaced populations through the provision of shelter and non-food item assistance in existing and new sites and within host communities, ensuring that all housing, land, and property issues are duly addressed.

Activities will include:

- Emergency shelter assistance to the most vulnerable households who have been displaced by the crisis, in new or existing sites, as well as in host families. Those households will be notably identified through the DTM. The assistance will be provided in a combination of cash and in-kind.
- Construction of communal emergency shelters (hangars) as a last resort to host displaced populations who must vacate collective centers (schools, churches) while family transitional shelter solutions are under construction as applicable.
- Distribute non-food item kits as per Cluster's standards to the most vulnerable households.

Funding required

\$ 7,000,000

Target no. of individuals

100,000





Water, Sanitation and Hygiene (WASH)

To address the needs of the displaced and notably to tackle the risk of outbreaks and water-borne diseases (e.g., cholera), IOM's WASH assistance, that will be aligned with the WASH Cluster's strategy, will include the following :

- Construction of communal emergency sanitation infrastructures, shower facilities, all segregated by gender, and handwashing stations in existing and new sites.
- Provision of water in displacement sites and communities hosting IDPs benefitting both the displaced populations as well as the host communities. The assistance is to be provided through boreholes, the construction/rehabilitation of water networks from water sources, and water trucking, as necessary.
- Provision of hygiene kits, including water containers or jerrycans, water treatment products (Aquatab, PUR, chlorine), soaps, and menstrual hygiene management (MHM) kits, to displaced populations in sites, collective centers and host communities.

Funding required

\$ 5,000,000

Target no. of individuals

100,000



HEALTH, MENTAL HEALTH AND PSYCHO-SOCIAL SUPPORT

IOM will engage in health activities and provide Mental Health and Psychosocial Support (MHPSS) services to affected communities. Activities will include:

- Support the establishment of Rapid Response Teams (RRT) in the most affected health zones through the provision of training for first-line responders in first aid and psychological first aid (PFA).
- Mental Health and Psychosocial Support Services in line with the IOM's "Manual on Community-Based MHPSS in Emergencies and Displacement" through community-based approaches (by multi-disciplinary Psychosocial Mobile Teams) for displaced and host communities, including counseling and reinforcement of referral of persons in need of mental health assistance to specialized services, as well as psycho-education and support to families.
- Address gender-based violence (GBV) through prevention, risk mitigation, psychosocial support, and referral of survivors to specialized health services, in line with the "IOM's Institutional Framework to Address GBV in Crisis Situations."
- Support outbreak preparedness and response through strengthening infection prevention and control, disease surveillance among displaced populations, and vaccinations in the most affected health zones, and reinforce event surveillance capacity for early case detection of communicable diseases (such as cholera and other waterborne diseases, measles, COVID-19, and malaria). In addition, where gaps exist, procure and distribute essential medical commodities as well as build capacity in the most affected health zones with a high concentration of displaced populations to improve the quality of essential primary healthcare (including sexual and reproductive health).
- Identification of points of congregation through population mobility mapping exercises in areas at risk of outbreaks, i.e., markets, worship areas, as well as areas of high concentration of displaced people in host families, to implement: Risk communication and community engagement to inform public health interventions.

Funding required

\$ 2,000,000

Target no. of individuals

50,000

IOM IN THE DEMOCRATIC REPUBLIC OF THE CONGO (DRC)

The International Organization for Migration (IOM) has been operating in DRC since 1994. IOM in DRC has a strong geographical presence throughout the country, with strategically located offices, including the main office in Kinshasa and various sub-offices in North Kivu, South Kivu, Ituri, Tanganyika, Haut-Katanga, Kasai Oriental, Kasai, and Equateur provinces.

IOM is an active member of the Humanitarian Country Team, United Nations Country Team, and similarly, reports to various Clusters including WASH, Shelter and Non-Food Items (S-NFIs), Protection and Health. Together with UNHCR, IOM is co-leading the CCCM Cluster, that was activated in June 2022. Through these fora, IOM works with the broader humanitarian community to provide coordinated life-saving assistance. IOM's DTM, WASH, Shelter, CCCM, Protection and Health teams work holistically with the aim of providing an integrated response, taking into consideration protection risks. IOM works closely with Government counterparts at provincial level, namely the *Commission Nationale pour les Réfugiés* (CNR) in North Kivu and Ituri and the *Division des Affaires Humanitaires* (DIVAH) in Tanganyika and North Kivu, notably to support their role in camp administration as well as the Ministry of Health.

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